

## Achieving Service Excellence in Credit Unions

Competition from mega banks, online direct lenders and lending clubs has raised the bar on customer service in the financial industry. To thrive in this increasingly competitive market, credit unions must find ways to deliver an exceptional member experience, while increasing efficiencies and reducing costs across branch operations.

At Gunnebo, we understand the unique challenges facing credit unions today. By combining our intelligent, high-performing cash recycling technology with your teller software systems, we deliver an efficient, reliable frontline solution to help you acquire new members, build customer loyalty, improve operational performance and increase revenues, too.

# Introducing Gunnebo's SafeRecycling TCR7

More accurate deposits. Faster transactions. Automated, note-recognition processing. With Gunnebo's SafeRecycling TCR7, you'll gain the reliable, high-performing cash recycling capabilities to transform your branch into a world-class service operation.

The TCR7 delivers a fast and seamless implementation. The system is compatible with many of today's popular teller software platforms, including products from Jack Henry, Symitar, D+H, Fiserve, and FIS, among others.



#### Automate your cash handling process

Boost your staff productivity and workflow efficiency by automating your cash handling process. The full-service cash recycling system enables associates to quickly count, verify and dispense cash at the point of each transaction, increasing accuracy and efficiencies across your operations.

#### **Tighten cash controls**

Improve your cash flow with tighter cash controls and lower inventory levels. Using a cassette-based intelligent system, the TCR7 authenticates, accepts, counts and stores your notes in a UL-291 certified safe. No more manual counting, daily vault buys and sells, or start and end-of-day balancing. With precise, up-to-date cash levels, you can raise cash visibility across all your branches, driving growth and performance to propel your business forward.

### **Empower your associates**

Watch your revenues soar as you free up associates to handle cash less and engage members more. By automating and streamlining cash handling processes, associates can optimize face time with new and existing members to strengthen relationships and cross-sell more services, such as mortgages, business loans, and retirement accounts.

#### **Benefits**

- · Improve cash flow
- · Increase workflow efficiency
- · Reduce operational costs
- · Boost cross-selling and upselling
- Mitigate risk of theft and robbery
- Enhance the member experience
- · Create a safe, secure environment

Gunnebo Cash Management solutions are sold and serviced in the U.S. through a network of authorized channel partners nationwide.



